



## LG Exclusive Purchase Program (EPP)

### How to register your new account on UrbanFox – LG Official Store?

**Step 1:** Login to <https://epp.urbanfox.store/> & click on “**Create An Account**” button.

Existing Customers

*If you have an account, sign in with your email address.*

Email Address\*

Password\*

**SIGN IN** [Forgot Your Password?](#)

Customers

*If you are an employee who is part of our program. Please register for a customer account.*

**CREATE AN ACCOUNT**

**Step 2:** Register your account with corporate email address & create your new password (if sign up via Personal email address key in validation code "MOEWELCOME")

- Password should contain at least 8-16 characters long at least one uppercase, one lowercase digit & special character letter. **\*Password requirements\***

**Step 3:** Enter your **personal details & preferred delivery address.**

**Step 4:** **Verify** your email address. **Upon successful confirmation**, you can log in to your account to **start shopping**



## How to make your first purchase on Urbanfox - LG Official store?

### Step 1: Click on your favourite item & ADD TO CART.

**LG** OFFICIAL STORE

### LG OLED 4K TV

55" B1 OLED 4K TV with Alpha7 Gen 4 AI Processor

**LG OLED**

**FREE** Delivery

**FREE** Installation

LG OLED55B1PTA 55 inch B1 OLED 4K TV + Free Wall Mount Installation

**\$2,849.00** ~~\$3,899.00~~

*Be the first to review this product*

**IN STOCK**

Product Description  
Free Wall Mount Installation  
SELF-LIT PIXELS  
a7 Gen4 AI Processor 4K  
AI ThinQ™  
Dolby Vision™ IQ and Dolby Atmos®  
NVIDIA® G-SYNC® Compatible  
Eye Comfort Display  
Resolution: 3,840 x 2,160  
Display: 4K UHD Display

1 **ADD TO CART**

### Step 2: Proceed to check-out on the top right corner.

**1 item**

Save Cart **SUBTOTAL : \$2,662.62**

**CHECKOUT**

**LG** OFFICIAL STORE

LG OLED 4K TV

**LG OLED**

**LG OLED55B1PTA 55 inch B1 OLED 4K TV + Free Wall Mount Installation**

1 x \$2,849.00

**VIEW CART**



**Step 3: Select your preferred delivery address**

**Step 4: Payment Method - Credit or Debit Card.**

We currently support Visa, MasterCard, American Express, Discover Global Card.

Tap **“Place Order”** & your payment is completed!

The screenshot shows the checkout process for an LG product. It is divided into two main sections: 'SHIPPING ADDRESS' and 'ORDER SUMMARY'. The 'SHIPPING ADDRESS' section includes a form with a placeholder for the first name and last name, a key-instruction, and a pre-filled address in Singapore. Below the form is a 'NEW ADDRESS' button. The 'ORDER SUMMARY' section lists the sub-total, shipping and handling, tax, and the total amount including tax. The 'SHIPPING METHODS' section shows the selected product and its price, along with a 'NEXT' button.

SHIPPING ADDRESS	
First Name Last Name	✓
Key in your delivery address here	
Singapore, Singapore 123123	
Singapore	
12341234	

**NEW ADDRESS**

ORDER SUMMARY	
SUB TOTAL	\$2,662.62
SHIPPING & HANDLING	Not yet calculated
TAX	Not yet calculated
<b>TOTAL (INCL. TAX)</b>	<b>\$2,849.00</b>

SHIPPING METHODS	
LG	
LG OLED55B1PTA 55 inch B1 OLED 4K TV + Free Wall Mount Installation	\$2,849.00
QTY: 1	Excl. Tax \$2,662.62

\$0.00 Standard Delivery     UrbanFox Shipping

**NEXT**



## FREQUENTLY ASKED QUESTIONS

### **Q: Can I use my personal email to register?**

A: EPP Program deals are strictly for staffs only. You are encouraged to use corporate email domain to sign up for easy verification purpose.

### **Q: When will I receive my order?**

A: Delivery takes about 5 working days unless otherwise stated. We will contact you if there are any installations required for bulky appliances.

### **Q: Will I receive a confirmation on whether payment for an order is successful?**

A: An email notification on whether your payment was successful will be sent to you once your order has been confirmed.

**For any other enquiries, please kindly email to our customer support team at**

**[b2bcm@urbanfox.asia](mailto:b2bcm@urbanfox.asia)**

**or [zhicong.goh@lge.com](mailto:zhicong.goh@lge.com)**

**Stocks are subject to availability. Goods sold on EPP are non-refundable. Reselling of goods to third party are strictly prohibited.**